



# Platinum

Projects



*Your property is our priority*

Our values statement

# Vision mission & values

- ▶ One Team One Vision
- ▶ Customer Commitment
- ▶ Commitment to Excellence
- ▶ Innovation
- ▶ A Will to Win
- ▶ Integrity

## Platinum Projects overview

**Platinum Projects is a single source service solution to support customers with:**

- ▶ Small office refurbishments
- ▶ Capital project works
- ▶ Predictive Asset life cycle analysis
- ▶ Phased plant replacement programme
- ▶ Capital budgetary reviews

Platinum Projects is a cradle to grave project management solution for the design, construction, installation and commissioning of a wide spectrum of projects.

Our experienced management team ensure that projects are delivered to the required specification, on time and on budget.



## Our approach

**PLATINUM PROJECTS is a proactive and technology led service model that looks to use technology and systems to enhance project delivery.**

All Platinum Projects are set up with a client Project CRM portal as a central web enabled depository for project critical documentation.

The project CRM portal hosts the structured project files and Health & Safety documentation.

It is also a web enabled project risk register where project risks or incidents can be logged and managed with greater ownership and transparency.

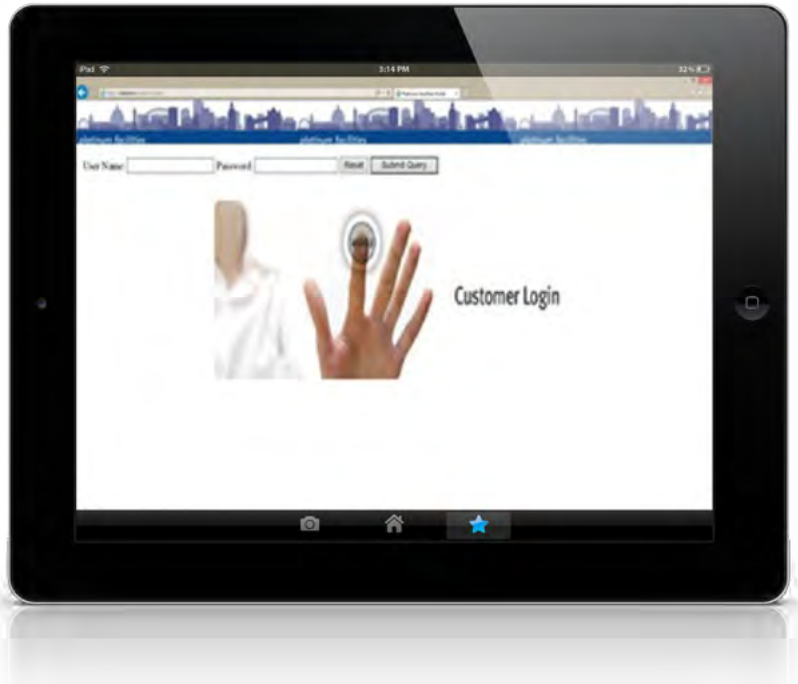
The project CRM portal also hosts a project and supplier performance register where red and yellow cards can be electronically logged against performance and project notes added to the system.

The CRM Portal also acts as a warranty and defects register.

All Platinum Projects are delivered through online MS Projects where the Platinum Project Manager through Ipad technology can update status and project programmes in real time with direct access into the Platinum Projects CRM portal.

Our web enabled Project CRM portal will provide the platform to demonstrate compliance with CDM regulations and in summary will host:

- ▶ Health & Safety File
- ▶ Project Audits
- ▶ Risk and Incident Reporting
- ▶ Commercials and Variation Register
- ▶ Supplier Performance
- ▶ Warranty & Defect Register



## Platinum Projects Capability

- ▶ Predictive Life cycle planning through condition based monitoring
- ▶ M&E major plant replacements, i.e. Chiller & Boiler Replacements
- ▶ All HVAC Replacements
- ▶ Lighting Control systems
- ▶ Fire Alarm Systems
- ▶ BMS systems
- ▶ Small builders works and alterations
- ▶ Small office refurbishments
- ▶ Electrical Installations
- ▶ Mechanical Installations
- ▶ Energy Services and Installations
- ▶ Furniture Installation

*“The Platinum Projects CRM Portal consistently delivers a risk controlled environment for our customers”*



## The benefits

### A proactively managed and transparent energy solution.

- ▶ A risk controlled environment through our Projects CRM portal which delivers transparency and control
- ▶ Dedicated direct labour and management
- ▶ Dedicated direct labour CDM management
- ▶ Annual condition survey
- ▶ Health & Safety / Legislative compliance
- ▶ Cost certainty / budgetary control
- ▶ Measurable / specification led
- ▶ Flexibility
- ▶ Control of sub contractors

## Platinum Approach & Support

**Our customer operations are split into Platinum Customer Business Units with each business unit headed up by a Customer Business Unit Director.**

Each customer account is assigned to a specific business unit and our operational delivery teams are supported by their dedicated business unit for all functions such as central admin, procurement, technical, HR, SHEQ, finance and business IT systems. Each customer is assigned a dedicated and local Customer Account Manager to ensure our support and delivery is continually aligning to the specific needs of our customers.



## Safety, Health, Environmental & Quality

**The health and safety of our delivery teams, supply chain and our customers is of paramount importance to Platinum. We therefore maintain a rigid Health and Safety culture throughout our business operations.**

Our SHEQ approach.

- ▶ Integrated safety, health, environmental and quality systems
- ▶ Dedicated SHEQ manager
- ▶ Risk assessment for all works
- ▶ SHEQ Supply chain review
- ▶ Environmental Impact review
- ▶ Regular internal and external audits
- ▶ Web based risk registers and non-conformance reporting
- ▶ SHEQ training plans and e learning
- ▶ Staff SHEQ committees
- ▶ Operational aligned to, ISO9001-Quality, ISO14001-Environmental, OHSAS 18001-Health and Safety



## Accreditations



Enthuse, Innovate,  
Support & Deliver

*At Platinum our approach to innovation starts with our 'Innovation Road Map' that when followed allows us to reach total solutions and enhanced customer and staff experience.*

## Contact us

For more information on how our Innovation Road Map can help you maintain a risk controlled environment.



20 St Dunstons Hill  
London EC3R 8HL  
t: 020 7977 5650  
e: [info@pfms.co.uk](mailto:info@pfms.co.uk)

[www.pfms.co.uk](http://www.pfms.co.uk)