



Platinum

Energy



Your property is our priority

Our values statement

Vision mission & values

- ▶ One Team One Vision
- ▶ Customer Commitment
- ▶ Commitment to Excellence
- ▶ Innovation
- ▶ A Will to Win
- ▶ Integrity

Platinum energy overview

The demand on UK businesses to comply with rafts of energy legislation whilst controlling energy usage to offset the spiralling increase in energy cost, has become a significant challenge and primary objective for all Facility Managers, Building Managers and Property Managers in the UK.

Platinum Facilities has devised a proactive managed solution to support our customers with this very challenge. We will proactively manage our customers ENERGY programme against our agreed PLATINUM ENERGY SERVICE STANDARDS.

Our approach provides a multilevel service to meet all of our customer's needs and budgets, whilst maintaining compliance with UK legislative governance whilst driving down energy usage.

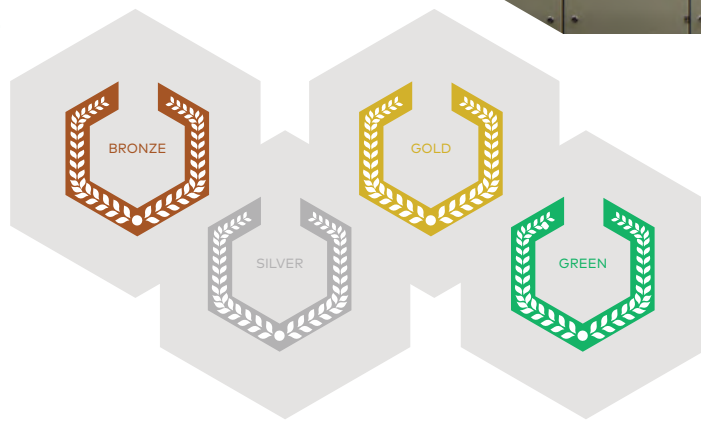


Our approach

PLATINUM ENERGY is a multi level proactive service model that will allow clients to stay compliant whilst optimising the energy use within their built environment.

Our four service levels have been created against recognised standards and specifications that have been devised and tailored to suit clients exact requirements and budget.

Our service standards are as follows:



Energy	Bronze standard	Silver standard	Gold standard	Green standard
Collection of meter point readings	Monthly	Monthly	Monthly	Monthly
Initial technical energy assessment, report & presentation	N/A	N/A	1 off -Year 1	1 off -Year 1
Bill valification	N/A	6 Monthly	Monthly	Monthly
Half hour data analysis	Annually	Annually	Monthly	Monthly
Monthly exception reporting	N/A	N/A	☑	☑
Monthly CRC compliance pack	N/A	N/A	☑	☑
Energy procurement	N/A	N/A	N/A	☑
Shared further savings after guaranteed cap acheived	N/A	N/A	N/A	☑

The standards contain a mixture of some or all of the below services.

- ▶ TM44
- ▶ Energy Performance Certificates, EPC's
- ▶ Air Conditioning Inspections (CIBSE TM44)
- ▶ Building Energy Audits
- ▶ Thermal Surveys
- ▶ Meter Validation
- ▶ Bill Validation
- ▶ Base Load Analysis

“We ensure that energy wastage is minimised through optimising usage”

The start of the journey

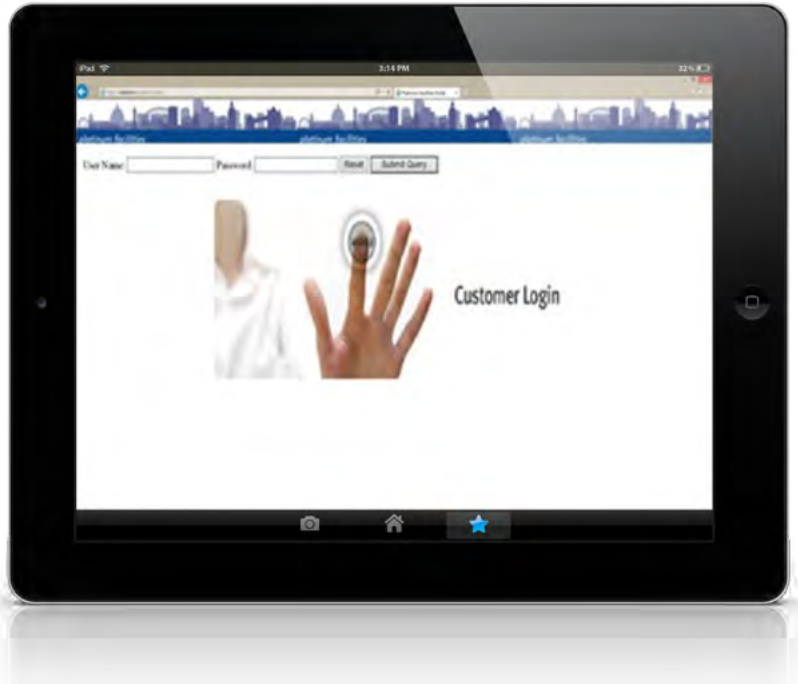
Understanding the energy profile and building compliance Audit.

The starting point for Platinum Energy is to understand the building energy profile and carry out a gap analysis on the buildings compliance to UK Energy Legislation.

A Platinum Energy Manager will liaise with the client to carry out a building energy review and contact their utility provider to obtain energy half hour data.

We then analyse energy meter data through Tyrrell energy profile software and use UK benchmarks to establish anomalies within usage patterns.

This coupled with the results of the compliance Audit will then be presented to the client and their stakeholders by one of our Energy Managers, who will discuss our observations and recommendations and talk through the Platinum ENERGY STANDARD to manage their requirements going forward.



Customer Energy CRM Portal

All Platinum energy accounts that have a 12 month term are set up with a customer Energy CRM Portal as a central web enabled depository for energy critical documentation.

The Energy CRM portal hosts the structured energy files and compliance documentation.

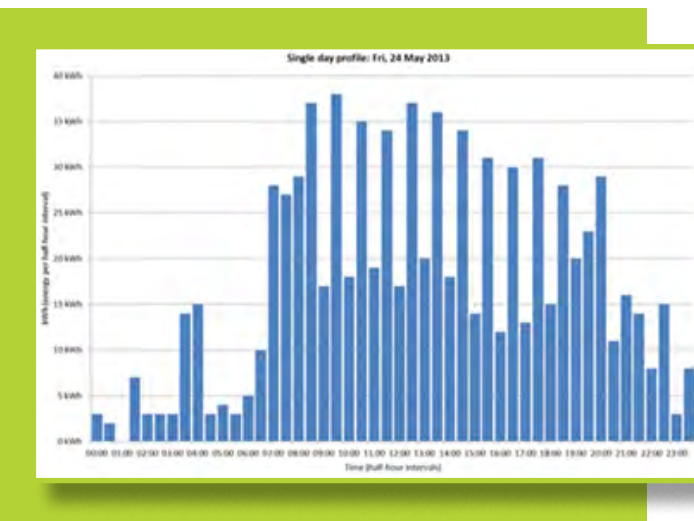
It is also a web enabled energy building log book register where Energy Incidents or Energy Innovators can be logged. This is a methodology to record circumstances that negatively or positively impact on the energy profile and why. This is a CRC requirement.

The portal allows energy to be managed thus creating greater ownership, control and transparency.

The Energy CRM portal also hosts a knowledge bank which is a depository for all energy reports, proposals, recommendations and monthly consumption records.

Our web enabled Energy CRM portal in summary will host:

- ▶ Consumption Data
- ▶ Register for logging Energy Incidents and Energy Innovators
- ▶ Energy proposals with payback calculations
- ▶ Energy reports with usage trend



The benefits

A proactively managed and transparent energy solution.

- ▶ Greater cost certainty with rising Energy cost.
- ▶ Compliance with UK Energy legislation.
- ▶ Compliance with internal Corporate Social Responsibilities (CSR).
- ▶ Optimisation of plant will prolong life expectancy and reduce capital expenditure.
- ▶ A concise monthly report detailing your energy exceptions and performance.

Platinum Approach & Support

Our customer operations are split into Platinum Customer Business Units with each business unit headed up by a Customer Business Unit Director.

Each customer account is assigned to a specific business unit and our operational delivery teams are supported by their dedicated business unit for all functions such as central admin, procurement, technical, HR, SHEQ, finance and business IT systems. Each customer is assigned a dedicated and local Customer Account Manager to ensure our support and delivery is continually aligning to the specific needs of our customers.

“The Platinum ENERGY CRM Portal consistently delivers control, ownership and transparency in the management of our customers energy”

Safety, Health, Environmental & Quality

The health and safety of our delivery teams, supply chain and our customers is of paramount importance to Platinum. We therefore maintain a rigid Health and Safety culture throughout our business operations.

Our SHEQ approach.

- ▶ Integrated safety, health, environmental and quality systems
- ▶ Dedicated SHEQ manager
- ▶ Risk assessment for all works
- ▶ SHEQ Supply chain review
- ▶ Environmental Impact review
- ▶ Regular internal and external audits
- ▶ Web based risk registers and non-conformance reporting
- ▶ SHEQ training plans and e learning
- ▶ Staff SHEQ committees
- ▶ Operational aligned to, ISO9001-Quality, ISO14001-Environmental, OHSAS 18001-Health and Safety



Accreditations



Enthuse, Innovate,
Support & Deliver

At Platinum our approach to innovation starts with our 'Innovation Road Map' that when followed allows us to reach total solutions and enhanced customer and staff experience.

Contact us

For more information on how our Innovation Road Map can help you maintain a risk controlled environment.



20 St Dunstons Hill
London EC3R 8HL
t: 020 7977 5650
e: info@pfms.co.uk

www.pfms.co.uk